



Merri-bek Libraries

A modern library offering sustainable services and programs in welcoming spaces



What we heard



What we will deliver

Welcoming places: Merri-bek libraries are welcoming, flexible, and inclusive places for everyone in the community.

- Libraries need flexible spaces for different community uses.
- Build a new Coburg library and Piazza
- Upgrade Brunswick, Campbell-Turnbull, and Fawkner libraries to improve comfort, add study areas, and support community programs.

Inspiring collections: Our collections inform, inspire, and entertain. They change to meet community needs.

- Physical collections are still very important.
- Strong support for borrowing non-book items (Library of Things).
- Demand for digital collections continues to grow.
- An exciting Library of Things
- Clear information about all collections and how to use them.
- Inspiring digital and physical collections
- More digital help at the library.

Community connections: Programs and services give more chances to create, celebrate, learn, and connect at the library.

- Library programs are popular
- A yearly large event to bring the community together.
- Programs that help people connect, feel included, and build a sense of belonging.
- Programs made with and for key community groups:
 - Aboriginal and Torres Strait Islander peoples
 - Migrant, refugee, and faith groups
 - People with disability
 - Women, girls, and gender diverse people
 - LGBTIQA+ communities

Modern library service: Library staff reflect our diverse community. They are trained to give excellent, personal service to the Merri-bek community.

- Strong support for libraries to be open more on evenings and weekends
- Library staff are valued
- Library Social Worker Program is valued
- Opening hours reflect community expectations
- Skilled staff who give the best possible service and support.
- An enhanced Library Social Work Program to support vulnerable community members